

ORGS4400: MANAGING ACROSS CULTURES (BBA level)
Schulich School of Business
York University
Winter 2012

OVERVIEW

I. FOUNDATIONS

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| (1) Perspectives and Frameworks for Culture | Jan. 9 |
| (2) Cultural Analysis: Developing Self-Awareness | Jan. 16 |
| (3) Cultural Analysis: Learning about Another Culture | Jan. 23 |
| (4) Cross-Cultural Comparisons: Differences, Similarities, Effects | Jan. 30 |

II. ESSENTIAL SKILLS & ACTIVITIES: TWO-CULTURE CONTEXTS

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| (5) Communicating | Feb. 6 |
| (6) Decision-Making | Feb. 13 |
| (7) Conflict and Conflict Management | Feb. 27 |
| (8) Living and Working as an Expatriate | Mar 5 |

III. MANAGERS' TASKS IN MULTICULTURAL ARENAS

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| (9) Planning, Organizing, and Staffing | Mar 12 |
| (10) Leading: Motivating and Influencing | Mar 19 |
| (11) Controlling: Forms and Uses of Power | Mar 26 |
| (12) Teamwork: High-Performing vs. Average Teams | Apr 2 |
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